



# Southern Shield

## Good/ Best Practice feedback

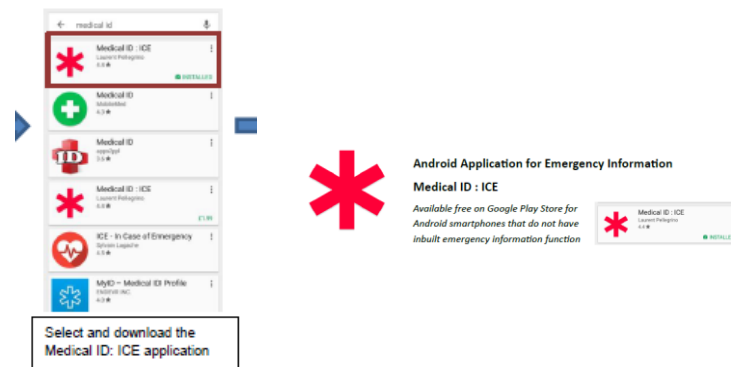
Nature of works

First Aid

Date of good practice note

April 2017

### Medical ID:ICE–smart phone application



### Description of the good practice

Almost everyone carries a mobile phone and in the event of an accident or incident where the owner has lost consciousness they can be invaluable in helping retrieve critical information about them. Most mobiles go into “lock” mode when not used which prevents you from gaining information on the owner of the phone.

In the crucial minutes of an emergency first aid situation, access to medical information of the casualty is vital for the First Aider and paramedics.

### What are the benefits?

It is an efficient way of broadcasting emergency information.

The Medical ID: ICE application allows medical information to be accessed on the phone from the “lock” screen (i.e. medical conditions, allergies, age, emergency contacts etc.).

### Supporting information

<https://medicalid.info/> Android

<https://support.apple.com/en-gb/HT207021> Apple iphone